Part G.
Related Ministries: Roles and Resources
# PART G. RELATED MINISTRIES: ROLES AND RESOURCES

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This section lists programs and resources related to schools and special education that are provided by other ministries. Locations of relevant offices and contact information are also provided.

The Ministry of Education maintains contact and shares information with other government ministries and provincial organizations with specific interest in the well-being of exceptional pupils in order to:

- assess needs and formulate proposals for changes in policies with respect to special education;
- prepare appropriate educational policies that will assist in the development of programs for exceptional pupils in Ontario;
- manage the application and assist with the implementation of provincial policies relating to special education;
- address the needs of exceptional pupils in circulars and guidelines;
- develop support documents and materials for programs for exceptional pupils.

Information is included in this section on the following ministries:

- Ministry of Health and Long-Term Care
- Ministry of Community and Social Services
- Ministry of Tourism, Culture and Recreation

The Ontario Government website, at http://www.gov.on.ca, provides information on all government ministries.

Additional information is available through websites of the individual ministries or by contacting the ministries directly.
A number of Ministry of Health and Long-Term Care programs relate to the needs of exceptional pupils. These include:

**Assistive Devices Program and Home Oxygen Program**

The Assistive Devices Program (ADP) and the Home Oxygen Program (HOP) are administered by the Assistive Devices Branch (ADB) of the Ontario Ministry of Health and Long-Term Care.

The objective of both the ADP and the HOP is to provide financial assistance to Ontario residents with long-term physical disabilities to help them obtain basic, competitively priced, personalized assistive devices appropriate for their individual needs to facilitate independent living at home.

Devices covered by the programs are intended to give people increased independence and control over their lives, allowing them to avoid costly institutional settings and remain in a community living arrangement.

**Equipment Funded by the ADP and the HOP**

The ADP covers more than 15,000 separate pieces of equipment or supplies in the following categories: prostheses; wheelchairs/mobility aids and specialized seating systems; ostomy supplies and enteral feeding supplies; monitors and test strips for insulin-dependent diabetics (through agreement with the Canadian Diabetes Association); hearing aids; respiratory equipment; orthoses (braces, garments, and pumps); visual and communication aids.

The HOP pays for oxygen and oxygen delivery equipment such as concentrators, cylinders, and liquid systems, and for related supplies such as masks and tubing.

Initial access is often through a medical specialist or general practitioner who provides a diagnosis. In most device categories, an authorizer assesses the specific needs of the person and prescribes appropriate equipment or supplies. Most devices must be authorized by a qualified health care professional registered with the programs. There are currently more than 5,000 registered authorizers working in hospitals, home care agencies, or private practice. The programs will help pay only for equipment that is purchased from vendors registered with the Assistive Devices Branch.
Children’s Treatment Centres

The nineteen Children’s Treatment Centres (CTCs) across the province of Ontario are locally developed, community-based organizations. The centres, which are funded by the Ministry of Health and Long-Term Care, provide services for children and youth who are up to 19 years of age and who have physical disabilities, communication disorders, or multiple special needs.

The range and scope of the services provided by the CTCs vary. For example, only some CTCs offer psychological therapy, audiology, or augmentative communication services. Cleft lip and palate dental services are provided by the Hamilton, Windsor, Kingston, London, Ottawa, Peterborough, and the two Toronto centres, but not by the others. Generally, though, physiotherapy, occupational therapy, and treatment for speech and language disorders are available at all centres.

In addition to providing services similar to those offered by most of the other CTCs, the Bloorview MacMillan Centre also operates as a province-wide information resource centre.

Children’s Treatment Centres

- Belleville General Hospital Children’s Treatment Centre
- Brantford: Lansdowne Children’s Centre
- Chatham-Kent County Children’s Treatment Centre
- Halton: Erinoak Serving Young People With Physical Disabilities
- Hamilton: Children’s Developmental Rehabilitation Program
- Kingston: Child Development Centre
- London: Thames Valley Children’s Centre
- Oshawa: Grandview Children’s Centre
- The Ottawa Children’s Treatment Centre
- Peterborough: Five Counties Children’s Centre
- St. Catharines: Niagara Peninsula Children’s Centre
- Sarnia and District Children’s Treatment Centre
- Sault Ste. Marie: Children’s Rehabilitation Centre
- Sudbury: Laurentian Hospital Children’s Treatment Centre
• Thunder Bay: George Jeffrey Children’s Treatment Centre
• Timmins: Cochrane-Timiskaming Children’s Treatment Centre
• Toronto: Bloorview MacMillan Centre
• Waterloo: Rotary Centre
• Windsor: Children’s Rehabilitation Centre

Community Care Access Centres: School Health Support Services

There are forty-three Community Care Access Centres (CCACs) province-wide. These community organizations provide a single point of access for home care and school health support services. The CCACs provide services:

• to children of any age and their families in their homes, including nursing, physiotherapy, occupational therapy, speech and language therapy, social work, dietetic services, personal support/homemaking, and medical supplies and equipment;
• to children across the province who have an acute or a chronic physical problem and require direct intervention or support in order to be maintained in the home. Intervention ranges from post-surgical therapy to palliative care for children;
• to children in the school setting, including nursing, physiotherapy, occupational therapy, speech and language therapy, and dietetic services to enable children with special health needs to attend publicly funded schools.

School boards provide support and educational services, while CCACs arrange for the necessary professional health services as specified in PPM No. 81.

For information on any of these programs and community contacts call:

Ministry of Health and Long-Term Care INFOLINE:
Tel.: (416) 314-5518
Toll Free: 1-800-268-1154
TTY: 1-800-387-5559.

Regional Community Care Access Centres
(* Designated to offer services in French)

**Algoma Community Care Access Centre**
390 Bay Street, 2nd Floor
Sault Ste. Marie, Ontario
P6A 1X2
Tel.: (705) 949-1650
Toll Free: 1-800-668-7705
Fax: (705) 949-1663

**Brant Community Care Access Centre**
274 Colborne Street
Brantford, Ontario
N3T 2H5
Tel.: (519) 759-7752
Fax: (519) 759-7130
<table>
<thead>
<tr>
<th>Community Care Access Centre</th>
<th>Address</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| **Chatham-Kent Community**  | 220 Riverview Drive  
P.O. Box 306  
Chatham, Ontario  
N7M 5K4 | Tel.: (519) 436-2222  
Fax: (519) 351-5057 |
| **Cochrane District Community** | 60 Wilson Avenue, 3rd Floor  
Timmins, Ontario  
P4N 2S7 | Tel.: (705) 267-7766  
Toll Free: 1-888-668-2222  
Fax: (705) 267-7795 |
| **Durham Access to Care** | 605 Brock Street North  
Whitby, Ontario  
L1N 4J3 | Tel.: (905) 430-3308  
Fax: (905) 430-3297 |
| **Community Care Access Centre for Eastern Counties** | 709 Cotton Mill Street  
Cornwall, Ontario  
K6H 7K7 | Tel.: (613) 936-1171  
Toll Free: 1-800-267-4699  
Fax: (613) 933-9916 |
| **East York Access Centre for Community Services** | 1 Leaside Park Drive, Unit 1  
Toronto, Ontario  
M4H 1R1 | Tel.: (416) 423-3559  
Fax: (416) 423-9800 |
| **Elgin Community** | 99 Edward Street  
St. Thomas, Ontario  
N5P 1Y8 | Tel.: (519) 631-9907, ext. 112  
Fax: (519) 631-2236 |
| **Etobicoke Community** | 401 The West Mall, Suite 101  
Etobicoke, Ontario  
M9C 5J5 | Tel.: (416) 626-2222  
Fax: (416) 626-9683 or 626-9382 |
| **Grey-Bruce Community** | 255 – 18th Street West  
Owen Sound, Ontario  
N4K 6Y1 | Tel.: (519) 371-2112  
Toll Free: 1-888-371-2116  
Fax: (519) 371-5612 |
| **Haldimand-Norfolk Community** | 76 Victoria Street  
Simcoe, Ontario  
N3Y 1L5 | Tel.: (519) 426-7400  
Fax: (519) 426-4384 |
| **Haliburton, Northumberland and Victoria LTC Access Centre** | 108 Angeline Street South  
Lindsay, Ontario  
K9V 3L5 | Tel.: (705) 324-9165  
Fax: (705) 324-0884 |
| **Community Care Access Centre of Halton** | 440 Elizabeth Street, 4th Floor  
Burlington, Ontario  
L7R 2M1 | Tel.: (905) 639-5228  
Toll Free: 1-800-810-0000 [within area codes 905 and 519]  
Fax: (905) 639-5320 |
| **Hamilton-Wentworth Community** | 310 Limeridge Road West  
Hamilton, Ontario  
L9C 2V2 | Tel.: (905) 523-8600  
Fax: (905) 528-1883 |
<table>
<thead>
<tr>
<th>Access Centre for Hastings and Prince Edward Counties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Belleville General Hospital</td>
</tr>
<tr>
<td>245 Dundas Street East</td>
</tr>
<tr>
<td>P.O. Box 428</td>
</tr>
<tr>
<td>Belleville, Ontario</td>
</tr>
<tr>
<td>K8N 5K5</td>
</tr>
<tr>
<td>Tel.: (613) 966-3530</td>
</tr>
<tr>
<td>Fax: (613) 966-0996</td>
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<table>
<thead>
<tr>
<th>Community Care Access Centre of London and Middlesex*</th>
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<tbody>
<tr>
<td>50 King Street</td>
</tr>
<tr>
<td>London, Ontario</td>
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<tr>
<td>N6A 5L7</td>
</tr>
<tr>
<td>Tel.: (519) 434-2222</td>
</tr>
<tr>
<td>Voice Mail Tel.: (519) 663-5332</td>
</tr>
<tr>
<td>Fax: (519) 432-1645</td>
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<table>
<thead>
<tr>
<th>Community Care Access Centre for Huron</th>
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<tbody>
<tr>
<td>c/o Health and Library Complex</td>
</tr>
<tr>
<td>R.R. #5</td>
</tr>
<tr>
<td>Clinton, Ontario</td>
</tr>
<tr>
<td>N0M 1L0</td>
</tr>
<tr>
<td>Tel.: (519) 482-3411</td>
</tr>
<tr>
<td>Toll Free: 1-800-267-0535</td>
</tr>
<tr>
<td>Fax: (519) 482-1485</td>
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<thead>
<tr>
<th>Community Care Access Centre for Kenora and Rainy River Districts*</th>
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<tbody>
<tr>
<td>21 Wolsley Street</td>
</tr>
<tr>
<td>Kenora, Ontario</td>
</tr>
<tr>
<td>P9N 3W7</td>
</tr>
<tr>
<td>Tel.: (807) 468-6491</td>
</tr>
<tr>
<td>Fax: (807) 468-1437</td>
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<thead>
<tr>
<th>Kingston, Frontenac, Lennox and Addington Community Care Access Centre</th>
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<tbody>
<tr>
<td>471 Counter Street, Suite 101</td>
</tr>
<tr>
<td>Kingston, Ontario</td>
</tr>
<tr>
<td>K7M 8S8</td>
</tr>
<tr>
<td>Tel.: (613) 544-7090</td>
</tr>
<tr>
<td>Fax: (613) 544-1494</td>
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<thead>
<tr>
<th>The Access Centre for Community Care in Lanark, Leeds and Grenville</th>
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<tbody>
<tr>
<td>555 California Ave</td>
</tr>
<tr>
<td>Bag Service 7000</td>
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<tr>
<td>Brockville, Ontario</td>
</tr>
<tr>
<td>K6V 7K6</td>
</tr>
<tr>
<td>Tel.: (613) 345-0060</td>
</tr>
<tr>
<td>Toll Free: 1-800-267-4403</td>
</tr>
<tr>
<td>Fax: (613) 345-3294</td>
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<thead>
<tr>
<th>Manitoulin-Sudbury Community Care Access Centre*</th>
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<tbody>
<tr>
<td>1760 Regent Street</td>
</tr>
<tr>
<td>Sudbury, Ontario</td>
</tr>
<tr>
<td>P3E 3Z8</td>
</tr>
<tr>
<td>Tel.: (705) 522-3460</td>
</tr>
<tr>
<td>Toll Free: 1-800-461-2919</td>
</tr>
<tr>
<td>Fax: (705) 522-3855</td>
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<thead>
<tr>
<th>Muskoka-East Parry Sound Community Care Access Centre (and Division of Algonquin Health Services)</th>
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<tbody>
<tr>
<td>354 Muskoka Road, #3 North</td>
</tr>
<tr>
<td>Huntsville, Ontario</td>
</tr>
<tr>
<td>P1H 1H7</td>
</tr>
<tr>
<td>Tel.: (705) 789-6451 or</td>
</tr>
<tr>
<td>(705) 789-2311</td>
</tr>
<tr>
<td>Fax: (705) 789-1982 or</td>
</tr>
<tr>
<td>(705) 789-0557</td>
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<tr>
<th>Near North Community Care Access Centre (Nipissing)*</th>
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<tbody>
<tr>
<td>101 McIntyre St. West, 2nd Floor</td>
</tr>
<tr>
<td>North Bay, Ontario</td>
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<tr>
<td>P1B 2Y5</td>
</tr>
<tr>
<td>Tel.: (705) 476-2222</td>
</tr>
<tr>
<td>Toll Free: 1-888-533-2222</td>
</tr>
<tr>
<td>Fax: (705) 476-6719</td>
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<tr>
<th>Community Care Access Centre Niagara*</th>
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<tbody>
<tr>
<td>P.O. Box 215</td>
</tr>
<tr>
<td>St. Catharines, Ontario</td>
</tr>
<tr>
<td>L2R 6S4</td>
</tr>
<tr>
<td>Tel.: (905) 684-9441 or</td>
</tr>
<tr>
<td>(905) 988-3667</td>
</tr>
<tr>
<td>Fax: (905) 684-8463 or</td>
</tr>
<tr>
<td>(905) 988-3670</td>
</tr>
</tbody>
</table>
North York Community Care Access Centre
45 Sheppard Avenue East, 7th Floor
Willowdale, Ontario
M2N 5W9
Tel.: (416) 222-2241
Fax: (416) 229-6809

Ottawa-Carleton Community Care Access Centre*
1223 Michael Street North, Suite 410
Gloucester, Ontario
K1J 7T2
Tel.: (613) 745-5525 or (613) 745-8124
Fax: (613) 745-6984

Community Care Access Centre
Oxford
1147 Dundas Street
Woodstock, Ontario
N4S 8W3
Tel.: (519) 539-1284
Fax: (519) 539-0065

Community Care Access Centre of Peel*
199 County Court Blvd
Brampton, Ontario
L6W 4P3
Tel.: (905) 796-0040
Toll Free: 1-888-733-1177
Fax: (905) 796-5620

Community Care Access Centre
Perth County
65 Lorne Avenue East
Stratford, Ontario
N5A 6S4
Tel.: (519) 273-2222
Toll Free: 1-800-269-3683
Fax: (519) 273-2139

Peterborough Community Care Access Centre
700 Clonsilla Avenue, Suite 202
Peterborough, Ontario
K9J 5Y3
Tel.: (705) 743-2212
Toll Free: 1-888-235-7222
Fax: (705) 743-9559

Renfrew County Community Care Access Centre*
7 International Drive, Suite B
Pembroke, Ontario
K8A 6W5
Tel.: (613) 732-7007
Toll Free: 1-888-421-2222
Fax: (613) 732-3522

Sarnia-Lambton Community Care Access Centre
1433 London Road
P.O. Box 185
Sarnia, Ontario
N7T 7H9
Tel.: (519) 542-4444
Toll Free: 1-800-265-1445
Fax: (519) 542-3116

Scarborough Community Care Access Centre*
1940 Eglinton Avenue East,
3rd Floor
Scarborough, Ontario
M1L 4R1
Tel.: (416) 750-2444
Fax: (416) 750-8234

Simcoe County Community Care Access Centre*
15 Sperling Drive, Suite 100
Barrie, Ontario
L4M 6K9
Tel.: (705) 721-7444
Toll Free: 1-888-721-2222
Fax: (705) 722-5237

Community Care Access Centre of the District of Thunder Bay*
1159 Alloy Drive, Suite 200
Thunder Bay, Ontario
P7B 6M8
Tel.: (807) 345-7339
Toll Free: 1-800-626-5406
Fax: (807) 345-8868

Timiskaming Community Care Access Centre*
111 Burnside Drive
Kirkland Lake, Ontario
P2N 3P9
Tel.: (705) 567-2222
Fax: (705) 567-9407
Toronto Community Care Access Centre*
250 Dundas Street West, 2nd Floor
Toronto, Ontario
M5T 2Z5
Tel.: (416) 506-9888
Fax: (416) 506-0374

Community Care Access Centre of Waterloo Region
99 Regina Street South, 4th Floor
P.O. Box 1612
Waterloo, Ontario
N2J 4G6
Tel.: (519) 883-2210
Fax: (519) 883-2198

Community Care Access Centre of Wellington-Dufferin
450 Speedvale Avenue West, Suite 201
Guelph, Ontario
N1H 7G7
Tel.: (519) 823-2550
Fax: (519) 823-8682

West Parry Sound Health Centre Community Care Access Centre
10 James Street
Parry Sound, Ontario
P2A 1T3
Tel.: (705) 746-4540
Fax: (705) 746-7364

Windsor/Essex Community Care Access Centre*
339 Crawford Avenue, 5th Floor
Windsor, Ontario
N9A 5C6
Tel.: (519) 258-8211 or (519) 258-6288 (Intake)
Fax: (519) 258-2004

York Community Care Access Centre*
1400 Castlefield Avenue
Toronto, Ontario
M6B 4C4
Tel.: (416) 780-1919
Fax: (416) 780-1749

Community Care Access Centre of York Region
1100 Gorham Street, Unit 1
Newmarket, Ontario
L3Y 7V1
Tel.: (905) 895-1240 or (416) 221-3212
Toll Free: 1-888-470-2222 (area codes 905, 416, 705, 519 only)
Fax: (905) 853-6297
Public Health

Organizations and Services – General
There are forty-two public health units in Ontario. Health units administer health-promotion and disease-prevention programs to inform the public about healthy lifestyles, control of communicable diseases (including education in STDs/AIDS), immunization, food premises inspection, healthy growth and development (including parenting education), health education for all age groups, and selected screening services.

The Public Health Branch of the Ministry of Health and Long-Term Care has the mandate to provide:

- disease-prevention and health-promotion leadership;
- support to government, local boards of health, and the people of Ontario through the use and promotion of population health strategies and communicable-disease control activities;
- implementation management and monitoring of the Preschool Speech and Language Initiative;
- public health units to work with school boards, schools, and other education facilities.

Public Health Units

**Algoma Health Unit**
Civic Centre, 6th Floor
99 Foster Drive
Sault Ste. Marie, Ontario
P6A 5X6
Tel.: (705) 759-5287

**Brant County Health Unit**
194 Terrace Hill Street
Brantford, Ontario
N3R 1G7
Tel.: (519) 753-7377

**Bruce-Grey-Owen Sound Health Unit**
920 First Avenue West
Owen Sound, Ontario
N4K 4K5
Tel.: (519) 376-9420

**Chatham-Kent Health Unit**
435 Grand Avenue West
Chatham, Ontario
N7M 5L8
Tel.: (519) 352-7270

**Durham Regional Health Unit**
Lang Tower, Suite 210
1615 Dundas Street East
Whitby, Ontario
L1N 2L1
Tel.: (905) 723-8521

**East York Health Unit**
850 Coxwell Avenue
East York, Ontario
M4C 5R1
Tel.: (416) 461-8136

**Eastern Ontario Health Unit**
1000 Pitt Street
Cornwall, Ontario
K6J 5T1
Tel.: (613) 933-1375

**Elgin-St. Thomas Health Unit**
99 Edward Street
St. Thomas, Ontario
N5P 1Y8
Tel.: (519) 631-9900
<table>
<thead>
<tr>
<th>Health Unit</th>
<th>Address</th>
<th>City, Province</th>
<th>Phone</th>
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<tbody>
<tr>
<td><strong>Etobicoke Health Unit</strong></td>
<td>Etobicoke City Hall 399 The West Mall</td>
<td>Etobicoke, Ontario</td>
<td>(416) 394-8300</td>
</tr>
<tr>
<td><strong>Haldimand-Norfolk Regional Health Unit</strong></td>
<td>365 West Street Simcoe, Ontario N3Y 4L1</td>
<td>Simcoe, Ontario</td>
<td>(519) 426-6170</td>
</tr>
<tr>
<td><strong>Haliburton, Kawartha, Pine Ridge District Health Unit</strong></td>
<td>200 Rose Glen Road Port Hope, Ontario L1A 2V9</td>
<td>Port Hope, Ontario</td>
<td>(905) 885-9100</td>
</tr>
<tr>
<td><strong>Halton Regional Health Unit</strong></td>
<td>1151 Bronte Road Oakville, Ontario L6M 3L1</td>
<td>Oakville, Ontario</td>
<td>(905) 825-6060</td>
</tr>
<tr>
<td><strong>Hastings and Prince Edward Counties Health Unit</strong></td>
<td>179 North Park Street Belleville, Ontario K8P 4P1</td>
<td>Belleville, Ontario</td>
<td>(613) 966-5500</td>
</tr>
<tr>
<td><strong>Huron County Health Unit</strong></td>
<td>Huronview Building Highway 4 South, P.O. Box 1120 Clinton, Ontario N0M 1L0</td>
<td>Clinton, Ontario</td>
<td>(519) 482-3416</td>
</tr>
<tr>
<td><strong>Kingston, Frontenac and Lennox and Addington Health Unit</strong></td>
<td>221 Portsmouth Avenue Kingston, Ontario K7M 1V5</td>
<td>Kingston, Ontario</td>
<td>(613) 549-1232</td>
</tr>
<tr>
<td><strong>Lambton Health Unit</strong></td>
<td>160 Exmouth Street Point Edward Sarnia, Ontario N7T 7Z6</td>
<td>Point Edward, Sarnia, Ontario</td>
<td>(519) 383-8331</td>
</tr>
<tr>
<td><strong>Leeds, Grenville and Lanark District Health Unit</strong></td>
<td>458 Laurier Blvd. Brockville, Ontario K6V 7A3</td>
<td>Brockville, Ontario</td>
<td>(613) 345-5685</td>
</tr>
<tr>
<td><strong>Middlesex-London Health Unit</strong></td>
<td>50 King Street London, Ontario N6A 5L7</td>
<td>London, Ontario</td>
<td>(519) 663-5317</td>
</tr>
<tr>
<td><strong>Muskoka-Parry Sound Health Unit</strong></td>
<td>70 Pine Street Bracebridge, Ontario P1L 1N3</td>
<td>Bracebridge, Ontario</td>
<td>(705) 645-4471</td>
</tr>
<tr>
<td><strong>Niagara Regional Area Health Unit</strong></td>
<td>573 Glenridge Avenue St. Catharines, Ontario L2R 7E3</td>
<td>St. Catharines, Ontario</td>
<td>(905) 688-3762</td>
</tr>
<tr>
<td><strong>North Bay and District Health Unit</strong></td>
<td>101 McIntyre Street West North Bay, Ontario P1B 8J1</td>
<td>North Bay, Ontario</td>
<td>(705) 474-1400</td>
</tr>
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</table>
Northwestern Health Unit
21 Wolsley Street
Kenora, Ontario
P9N 3W7
Tel.: (807) 468-3147

North York Health Unit
5100 Yonge Street
North York, Ontario
M2N 5V7
Tel.: (416) 395-7700

Ottawa-Carleton Regional Health Unit
495 Richmond Road
Ottawa, Ontario
K2A 4A4
Tel.: (613) 722-2328

Oxford County Health Unit
410 Buller Street
Woodstock, Ontario
N4S 4N2
Tel.: (519) 539-6121

Peel Regional Health Unit
199 County Court Blvd.
Brampton, Ontario
L6W 4P3
Tel.: (905) 791-9400

Perth District Health Unit
653 West Gore Street
Stratford, Ontario
N5A 1L4
Tel.: (519) 271-7600

Peterborough County-City Health Unit
10 Hospital Drive
Peterborough, Ontario
K9J 8M7
Tel.: (705) 743-1000

Porcupine Health Unit
169 Pine Street South
P.O. Bag 2012
Timmins, Ontario
P4N 8B7
Tel.: (705) 267-1181

Renfrew County and District Health Unit
7 International Drive
Pembroke, Ontario
K8A 6W5
Tel.: (613) 732-3629

Scarborough Health Unit
Scarborough Civic Centre
160 Borough Drive
Scarborough, Ontario
M1P 4N8
Tel.: (416) 338-7454

Simcoe County District Health Unit
15 Sperling Drive
Barrie, Ontario
L4M 6K9
Tel.: (705) 721-7330

Sudbury and District Health Unit
1300 Paris Crescent
Sudbury, Ontario
P3E 3A3
Tel.: (705) 522-9200

Thunder Bay District Health Unit
999 Balmoral Street
Thunder Bay, Ontario
P7B 6E7
Tel.: (807) 625-5900

Timiskaming Health Unit
221 Whitewood Avenue
New Liskeard, Ontario
P0J 1P0
Tel.: (705) 647-4305

Toronto Health Unit
277 Victoria Street, 5th Floor
Toronto, Ontario
M5B 1W1
Tel.: (416) 392-7401

Toronto Public Health, York Office
524 Oakwood Avenue
City of York, Ontario
M6E 2X1
Tel.: (416) 394-2436
Fax: (416) 394-2907
### District Health Councils (DHCs) in Ontario

<table>
<thead>
<tr>
<th>DHC Name</th>
<th>Address</th>
<th>City, Province</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Algoma, Cochrane, Manitoulin and Sudbury DHC (NE)</em></td>
<td>36 Pine Street</td>
<td>Sudbury, Ontario</td>
<td>(705) 675-5654</td>
<td>(705) 675-2870</td>
</tr>
<tr>
<td><em>Champlain DHC (E)</em></td>
<td>955 Green Valley Crescent, Suite 350</td>
<td>Ottawa, Ontario</td>
<td>(613) 723-1440</td>
<td>(613) 723-5162</td>
</tr>
<tr>
<td><em>Durham, Haliburton, Kawartha and Pine Ridge DHC (CE)</em></td>
<td>159 King Street East, Suite 300</td>
<td>Peterborough, Ontario</td>
<td>(705) 748-2992</td>
<td>(705) 748-9600</td>
</tr>
<tr>
<td><em>Essex, Kent and Lambton DHC (SW)</em></td>
<td>4510 Rhodes Drive, Unit 720</td>
<td>Windsor, Ontario</td>
<td>(519) 944-5888</td>
<td>(519) 944-0619</td>
</tr>
<tr>
<td><em>Grand River DHC (CW)</em></td>
<td>233 Colborne Street, Suite 304</td>
<td>Brantford, Ontario</td>
<td>(519) 756-1330</td>
<td>(519) 756-6013</td>
</tr>
<tr>
<td><em>Grey-Bruce Huron-Perth DHC (SW)</em></td>
<td>235 St. George Street, P.O. Box 610</td>
<td>Mitchell, Ontario</td>
<td>(519) 348-4498</td>
<td>(519) 348-9749</td>
</tr>
<tr>
<td><em>Halton-Peel DHC (CE)</em></td>
<td>6711 Mississauga Road, Suite 600</td>
<td>Mississauga, Ontario</td>
<td>(905) 814-5995</td>
<td>(905) 814-4835</td>
</tr>
<tr>
<td><em>Hamilton-Wentworth DHC (CW)</em></td>
<td>10 George Street, Suite 301</td>
<td>Hamilton, Ontario</td>
<td>(905) 570-1441</td>
<td>(905) 570-1202</td>
</tr>
</tbody>
</table>
Muskoka, Nipissing, Parry Sound and Timiskaming DHC (NE)*
310 Algonquin Avenue
North Bay, Ontario
P1B 4W2
Tel.: (705) 494-9126
Fax: (705) 494-9127

Niagara DHC (CW)*
1428 Pelham Street South
Box 1220
Fonthill, Ontario
L0S 1E0
Tel.: (905) 892-5771
Fax: (905) 892-1593

Northwestern Ontario DHC (NW)*
1093 Barton Street
Thunder Bay, Ontario
P7B 5N3
Tel.: (807) 623-6131
Fax: (807) 623-0355

Quinte Kingston Rideau DHC (E)
471 Counter Street, Suite 400
Kingston, Ontario
K7M 8S8
Tel.: (613) 549-5253
Fax: (613) 542-9223

Simcoe York DHC (CE)*
1091 Gorham Street, Suite 300
Newmarket, Ontario
L3Y 7V1
Tel.: (905) 830-9899
Fax: (905) 830-9903

Thames Valley DHC (SW)*
The Gordon J. Morgenson Building
100 Collip Circle, Suite 105
London, Ontario
N6G 4X8
Tel.: (519) 858-5015
Fax: (519) 858-5016

Toronto DHC (CE)*
4141 Yonge Street, Suite 200
Willowdale, Ontario
M2P 2A8
Tel.: (416) 222-6522
Fax: (416) 222-5587

Waterloo Region-Wellington-Dufferin DHC (CW)
251 Woodlawn Road West
Woodlawn Square, Units 217 and 218
Guelph, Ontario
N1H 8J1
Tel.: (519) 836-7440
Fax: (519) 836-7177
Services are provided to Ontarians who are vulnerable and in need, including adults, children and youth, and people with physical and developmental disabilities. The ministry provides:

- income and employment supports (e.g., through the Ontario Disability Support Program and Ontario Works);
- social and community services (e.g., children’s services, child care, and developmental services).

**Ontario Disability Support Program (ODSP)**

The Ontario Disability Support Program provides income support for people with disabilities and ongoing supports to employment for people who want to work.

**Developmental Services**

The ministry provides funding for support to children and adults with developmental disabilities.

Services are delivered largely through community-based agencies which provide supports to assist adults to live independently, help families to care for adults and children at home, and enable people to contribute to and participate in their communities.

Provincially operated facilities provide supervised-living and day programs for adults with developmental disabilities who require specialized care.

**Making Services Work for People**

Making Services Work for People is a multi-year initiative to restructure social services to improve the system’s abilities to meet people’s needs. The goal of this project is to create services that are coordinated, easy to find, effective, and available in a timely fashion.

**Children’s Services**

The ministry provides funding for children’s mental health, child welfare, young offender rehabilitation, and community support. Children’s mental health provides prevention and early intervention supports and treatment for children with mental or psychiatric disorders. MCSS is the lead ministry for the coordination of children’s mental health services. Children’s Aid Societies protect children from abuse or neglect, provide temporary or permanent guardianship for children separated from their families, and place children (Crown wards) for adoption. Young offender rehabilitation is promoted through custodial services and alternative measures for low-risk
offenders. Community support services provide prevention and early intervention programs to support high-risk families.

**MCSS, Children’s Services Branch**
Hepburn Block, 4th Floor
80 Grosvenor Street
Toronto, Ontario
M7A 1E9
Tel.: (416) 325-5315
Fax: (416) 325-5349

**The Integrated Services for Children Division**
The Integrated Services for Children Division coordinates the work of the Ministries of Community and Social Services and of Health and Long-Term Care in the development and delivery of children’s policies and programs. It also serves as a liaison to other ministries that provide services to children. The division consists of four subdivisions:

- the Integration Strategies for Children’s Services Branch, which provides guidance to other jurisdictions on the theory and practice of integrating children’s services;
- the Early Years Secretariat, which is made up of three branches. The Early Years and Healthy Child Development Branch provides integrated policy direction and program planning for programs and services that invest in and support children on physical, social, educational, and emotional bases. The Early Years Challenge Fund Branch promotes the healthy growth and development of children by supporting and fostering cross-sectional partnerships in order to provide community-based early years and parenting programs. The Early Years Task Group Branch builds understanding and awareness of the importance of children’s early years and promotes appropriate action;
- the Children With Special Needs Branch, which focuses on increasing communities’ capacity to respond to the special needs of children and youth by integrating policy and program development functions within the Ministries of Health and Long-Term Care and of Community and Social Services;
- the Child Welfare and Young Offenders Branch, which provides policy and program design for the children and families served by children’s aid societies and by the young offenders system.

Further information may be obtained from:

**Integrated Services for Children Division**
56 Wellesley Street West, 15th Floor
Toronto, Ontario
M7A 2B7
Tel.: (416) 326-2800
Fax: (416) 326-0478
The Office of Child and Family Service Advocacy
(Advocacy Office)

The mandate of the Office of Child and Family Service Advocacy is to hear complaints, assist with problem solving, mediate disputes, negotiate with service providers or government officials, maintain liaison with the community, and intercede on behalf of children, youth, or young adults when they cannot speak for themselves.

The Advocacy Office has been in operation since 1978. Under the Child and Family Services Act, it is authorized to protect the rights and interests of children and families who are receiving or seeking services, through the Ministry of Community and Social Services, anywhere in Ontario. It advises the minister on matters that concern children and families. Any student in a residential or demonstration school [Ministry of Education] and any youth in a young offender program or facility [Ministry of the Solicitor General and Correctional Services] is also entitled to call the Advocacy Office for help.

Clients include:
• children and families;
• young offenders;
• children/youth living in child welfare and children’s mental health settings, group homes, and so on;
• children/youth/young adults who have special needs (e.g., are deaf or blind, have a learning disability, or are physically or developmentally challenged).

Every child/youth in care has rights defined in the Child and Family Services Act [CFSA] and the Young Offenders Act [YOA]. The Advocacy Office makes sure that children/youth in care know and understand their rights and that the laws that protect them from abuse or harsh treatment are enforced. Advocates from this office:
• empower children and families who wish to make complaints about unacceptable treatment;
• intercede and speak for children and their families who might not be able to get needed services or solutions to problems without help;
• investigate to identify changes in the system that are needed to resolve broader problems affecting groups of children/youth;
• help communities with complex, hard-to-serve cases where more than one government or community agency needs to be involved.

In addition to consulting on cases, the Advocacy Office monitors complaints and concerns that affect young people and their families. It alerts the minister to gaps in service delivery and proposes solutions.

The Advocacy Office makes every effort to offer advocacy services that are respectful and appropriate to the cultural backgrounds and lifestyles of its clients.
Further information may be obtained from:

**The Office of Child and Family Service Advocacy**
2195 Yonge Street, 2nd Floor
Toronto, Ontario
M7A 1G2
Tel.: (416) 325-5669
Toll free: 1-800-263-2841
TTY: (416) 325-9756
Fax: (416) 325-5681

**Area Offices of the Ministry of Community and Social Services**

<table>
<thead>
<tr>
<th>Area Office</th>
<th>Address</th>
<th>City</th>
<th>Province</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Barrie Area Office</strong></td>
<td>34 Simcoe Street, Barrie, Ontario L4N 6T4</td>
<td>Barrie</td>
<td>Ontario</td>
<td>(705) 737-1311</td>
<td>(705) 737-5142</td>
</tr>
<tr>
<td><strong>Hamilton Area Office</strong></td>
<td>119 King Street West, 6th Floor, Hamilton, Ontario L8N 3Z9</td>
<td>Hamilton</td>
<td>Ontario</td>
<td>(905) 521-7844</td>
<td>(905) 546-8277</td>
</tr>
<tr>
<td><strong>Kingston Area Office</strong></td>
<td>11 Beechgrove Lane, Kingston, Ontario K7M 9A6</td>
<td>Kingston</td>
<td>Ontario</td>
<td>(613) 536-7260</td>
<td>(613) 536-7272</td>
</tr>
<tr>
<td><strong>London Area Office</strong></td>
<td>217 York Street, 2 East, P.O. Box 5217, London, Ontario N6A 5R1</td>
<td>London</td>
<td>Ontario</td>
<td>(519) 438-5111, ext. 134</td>
<td>(519) 672-9510</td>
</tr>
<tr>
<td><strong>Mississauga Area Office</strong></td>
<td>1140 Burnhamthorpe Road West, Suite 212, Mississauga, Ontario L5C 4E9</td>
<td>Mississauga</td>
<td>Ontario</td>
<td>(905) 897-3163</td>
<td>(905) 896-0206</td>
</tr>
<tr>
<td><strong>North Bay Area Office</strong></td>
<td>621 Main Street West, North Bay, Ontario P1B 2V6</td>
<td>North Bay</td>
<td>Ontario</td>
<td>(705) 474-3540, ext. 200</td>
<td>(705) 474-5815</td>
</tr>
<tr>
<td><strong>Northern Area Office</strong></td>
<td>199 Larch Street, 10th Floor, Sudbury, Ontario P3E 5P9</td>
<td>Sudbury</td>
<td>Ontario</td>
<td>(705) 675-4597</td>
<td>(705) 688-3099</td>
</tr>
<tr>
<td><strong>Ottawa Area Office</strong></td>
<td>10 Rideau Street, 7th Floor, Ottawa, Ontario K1N 9J1</td>
<td>Ottawa</td>
<td>Ontario</td>
<td>(613) 787-3962</td>
<td>(613) 787-3990</td>
</tr>
<tr>
<td><strong>Peterborough Area Office</strong></td>
<td>178 Charlotte Street, Peterborough, Ontario K9J 2T8</td>
<td>Peterborough</td>
<td>Ontario</td>
<td>(705) 742-6415, ext. 400</td>
<td>(705) 743-7998</td>
</tr>
<tr>
<td><strong>Toronto Area Office</strong></td>
<td>2195 Yonge Street, 8th Floor, Toronto, Ontario M7A 1G1</td>
<td>Toronto</td>
<td>Ontario</td>
<td>(416) 325-0536</td>
<td>(416) 325-0541</td>
</tr>
<tr>
<td><strong>Waterloo Area Office</strong></td>
<td>75 King Street South, 5th Floor, Waterloo, Ontario N2J 1P2</td>
<td>Waterloo</td>
<td>Ontario</td>
<td>(519) 886-4700</td>
<td>(519) 885-1580</td>
</tr>
<tr>
<td><strong>Windsor Area Office</strong></td>
<td>250 Windsor Avenue, 1st Floor, Windsor, Ontario N9A 6V9</td>
<td>Windsor</td>
<td>Ontario</td>
<td>(519) 254-1651</td>
<td>(519) 255-1152</td>
</tr>
</tbody>
</table>
The Ministry of Tourism, Culture and Recreation includes in its mandate the promotion of sports, recreation, and physical activity.

**Sports**

The ministry recognizes eighty-two provincial sports organizations (PSOs), among which are several that work with athletes with disabilities. PSOs are responsible for:

- training and certifying coaches;
- selecting teams for the Ontario and Canada Games;
- scheduling sports competitions and coordinating athlete development programs;
- coordinating or delivering broad-based participation programs;
- supporting local sports organizations, including voluntary and administrative activities.

School boards interested in designing sports programs for children with special needs may obtain further information from:

*Sport for Disabled – Ontario*

1185 Eglinton Avenue East, Suite 107  
Toronto, Ontario  
M3C 3C6

Tel: (416) 426-7187  
Fax: (416) 426-7361


**Recreation**

At the provincial level, the ministry works in partnership with provincial recreation organizations (PROs).
Key PROs that may assist school boards in developing comprehensive recreation and active-living programs for students with special needs include:

**Parks and Recreation Ontario**
1185 Eglinton Avenue East, Suite 406
Toronto, Ontario
M3C 3C6
Tel: (416) 426-7142
Fax: (416) 426-7371

**Ontario Physical and Health Education Association**
1185 Eglinton Avenue East, Suite 501
Toronto, Ontario
M3C 3C6
Tel.: (416) 426-7120
Fax: (416) 426-7373

**Regional Services Branch**
Community-focused priorities are developed and implemented through the ministry’s Regional Services Branch, which has offices across Ontario. Branch staff work with communities and community organizations to develop strategies to address the need for high-quality programs for children and youth at the regional and local level. The local organizations deliver programs and promote participation in recreation at the community level.

**Regional Services Branch Offices**

<table>
<thead>
<tr>
<th>Regional Services Branch</th>
<th>St. Catharines District Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>77 Bloor Street West, 8th Floor</td>
<td></td>
</tr>
<tr>
<td>Toronto, Ontario</td>
<td></td>
</tr>
<tr>
<td>M7A 2R9</td>
<td></td>
</tr>
<tr>
<td>Tel.: (416) 314-6685</td>
<td></td>
</tr>
<tr>
<td>Fax: (416) 314-6686</td>
<td></td>
</tr>
<tr>
<td>301 St. Paul Street, 9th Floor</td>
<td></td>
</tr>
<tr>
<td>St. Catharines, Ontario</td>
<td></td>
</tr>
<tr>
<td>L2R 7R4</td>
<td></td>
</tr>
<tr>
<td>Tel.: (905) 704-3950</td>
<td></td>
</tr>
<tr>
<td>Toll Free: 1-800-263-2441</td>
<td></td>
</tr>
<tr>
<td>Fax: (905) 704-3955</td>
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**CENTRAL AREA**

<table>
<thead>
<tr>
<th>Hamilton District Office</th>
<th>Toronto District Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>119 King Street West, 14th Floor</td>
<td></td>
</tr>
<tr>
<td>Hamilton, Ontario</td>
<td></td>
</tr>
<tr>
<td>L8P 4Y7</td>
<td></td>
</tr>
<tr>
<td>Tel.: (905) 521-7244</td>
<td></td>
</tr>
<tr>
<td>Fax: (905) 521-7621</td>
<td></td>
</tr>
<tr>
<td>1201 Wilson Avenue, 2nd Floor</td>
<td></td>
</tr>
<tr>
<td>West Building</td>
<td></td>
</tr>
<tr>
<td>Downsview, Ontario</td>
<td></td>
</tr>
<tr>
<td>M3M 1J8</td>
<td></td>
</tr>
<tr>
<td>Tel.: (416) 314-6685</td>
<td></td>
</tr>
<tr>
<td>Fax: (416) 235-4144</td>
<td></td>
</tr>
</tbody>
</table>

| Midhurst District Office |
| (formerly Barrie District Office) |
| 2284 Nursery Road |
| Midhurst, Ontario |
| L0L 1X0 |
| Toll Free: 1-888-883-8969 |
| Fax: (705) 739-6697 |
## NORTHERN AREA

**Dryden District Office**  
Ontario Government Building  
P.O. Box 3000  
479 Government Road  
Dryden, Ontario  
P8N 3B3  
Tel.: (807) 223-2271  
Toll Free: 1-800-465-7208  
Fax: (807) 223-6942

**Kenora District Office**  
227 Second Street South, 2nd Floor  
Kenora, Ontario  
P8N 1G1  
Tel.: (807) 468-2450  
Toll Free: 1-800-465-1108  
Fax: (807) 468-2788

**North Bay District Office**  
147 McIntyre Street West, 1st Floor  
North Bay, Ontario  
P1B 2Y5  
Tel.: (705) 494-4182  
Fax: (705) 494-4069

**Sault Ste. Marie District Office**  
Roberta Bondar Place  
70 Foster Drive, Suite 200  
Sault Ste. Marie, Ontario  
P6A 6V8  
Tel.: (705) 945-5885  
Toll Free: 1-800-461-7284  
Fax: (705) 945-5931

**Sioux Lookout District Office**  
62 Queen Street  
P.O. Box 267  
Sioux Lookout, Ontario  
P8T 1A3  
Tel.: (807) 737-1018  
Toll Free: 1-800-529-6619  
Fax: (807) 737-3379

**Sudbury District Office**  
Ontario Government Building,  
Suite 401  
199 Larch Street  
Sudbury, Ontario  
P3E 5P9  
Tel.: (705) 564-3035  
Toll Free: 1-800-461-4004  
Fax: (705) 564-3043

## Thunder Bay District Office**  
435 James Street South, Suite 334  
Thunder Bay, Ontario  
P7E 6E3  
Tel.: (807) 475-1683  
Toll Free: 1-800-465-6861  
Fax: (807) 475-1297

**Timmins District Office**  
Ontario Government Complex  
Highway # 101 East  
P.O. Bag 3085  
South Porcupine, Ontario  
P0N 1H0  
Tel.: (705) 235-1550  
Toll Free: 1-800-305-4442  
Fax: (705) 235-1553

## SOUTHEAST AREA

**Huntsville District Office**  
42 King William Street  
Huntsville, Ontario  
P1H 1G3  
Tel.: (705) 789-4448  
Fax: (705) 789-9533

**Kingston District Office**  
Ontario Government Building  
Beechgrove Complex  
51 Heakes Lane  
Kingston, Ontario  
K7M 9B1  
Tel.: (613) 531-5580  
Toll Free: 1-800-293-7543  
Fax: (613) 531-5585

**Ottawa District Office**  
530 Tremblay Road, 1st Floor  
Ottawa, Ontario  
K1G 6B7  
Tel.: (613) 742-3360  
Toll Free: 1-800-267-9340  
Fax: (613) 742-5300

**Peterborough District Office**  
300 Water Street  
South Tower, 2nd Floor  
Peterborough, Ontario  
K9J 8M5  
Tel.: (705) 755-2624  
Toll Free: 1-800-461-7629  
Fax: (705) 755-2631